



Get the most out of your PMS with HiRUM's Front Desk Software

With full guest accounting, front & back office tools, reporting for guests and managers, as well as maintenance and marketing capabilities, HiRUM Front Desk is your comprehensive reservation management solution.

Reservation Management

Enter bookings into the software with ease & easily view and process your arrivals and departures

Front Office Management

Simplify your front desk operations, whilst maximising output for your back office

Guest Management

Everything you need to manage each of your guests, including tracking and recording stays and special occasions

Housekeeping Management

Keep on top of everything housekeeping, from viewing a room status to scheduling your cleaning staff

Employee Security Management

Enhance your business security ensuring your staff members only have access to information relevant to their role

Comprehensive Reporting

Select from various report types based on the information you require to gain insights on overall operations

Group Booking Management

Process large group bookings, perform bulk updates and save processing time

Accounting Features

Record & accept guest payments and easily manage agent payments, owners and creditors

Extensive Marketing Tools

Create your marketing campaigns based on confirmed data using our comprehensive marketing tools

Communication Tools

Send professional automated emails to your guests pre and post stay

PLUS!

Support Specialists with Industry Experience
365 -Day Emergency Assistance
Two-Way Integration Tools
Cloud-Hosting & On-Premise Solutions



**Want to use Australia's preferred front
desk & reservations solution?**

Call (07) 5574 4990 or email sales@hirum.com.au



Trust Accounting

End of Month, Rollover Wizards and Full Bank Journals

Our simple-to-use wizards ensure fast and accurate end of month processing

Complete audit trail and log reports

Our log reports keep track of all activities, ensuring complete security compliance

Flexible Income Pooling

We can handle pooled income in a variety of ways

Strict compliance with statutory legislation

HiRUM software is fully compliant with all property management legislation in both Australia and New Zealand

Security level access

Ensure the security of your information, restricting access to users, based on their role and requirements

Transparent Developer / Rent Guarantees

We expertly handle developer/rental guarantees, providing full auditability and transparency for all parties

Easy to understand Reports and One-Click Batch Reporting

Auditors often tell us how easy our reports are to follow and understand

Leading Bank reconciliation function on the market today

Accurate 3-way balancing with cross-checks. Reconcile individual receipts or bulk deposits

Fully integrated within PMS

Our Trust accounting software is inbuilt into our HiRUM PMS, eliminating additional costs, third-party products or needless add-ons

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HiRUM
Front Desk™